ISO 9000 Process:

ISO 9000 is a set of international standards for quality management and quality assurance. The International Organization for Standardization (ISO) developed the standards to provide guidance and tools for organizations to ensure their products and services meet external requirements.

The standards are based on three principles:

- Processes that affect the quality of products and services must be documented.

- Records of important decisions and related data must be archived.

- When these first two steps are completed, the production process can be made more efficient and waste can be reduced.

The standards are used in industries such as manufacturing and construction. They cover all aspects of organizations, including facilities.

The standards are intended to increase business efficiency and customer satisfaction.